INFORMATION SERVICES

POLICY COMMITTEE

REPORT

November 12, 2009

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TO: Information Services Policy Committee

FROM: Terry Lowe, Systems Coordinator, Information Services

DATE: November 12, 2009

SUBJECT: Monthly Report

SYSTEMS DEVELOPMENT PROJECTS

1. InterLinc eGov

IS was notified last week that we placed 2nd in the 2009 National Digital Cities Award. We have been either 1st or 2nd in the past four years. (2009-2nd, 2008-1st, 2007-1st, 2006-2nd). Terry, Chris, and DeLayne Peck continue to meet with a variety of human service agencies across the state via TeleHealth conferencing at St.Elizabeth. Legal staff continue to work with DeLayne on privacy issues for the SNL. Terry supplied CIC with the job discription and performance rating information for the Internet Support Specialist position. CIC is pursuing the transition of all content management responsibilities from IS. eComment application for citizen opinions and comments on agenda items is ready to be placed into production.

2. EnterpriseOne (PeopleSoft)

We have returned to a normal support mode, as was the case last year, with only a ½ FTE commitment.(80hrs per month) We are currently averaging less then 40hrs per month for the first five months of this FY. New processor upgrade information was given to the E1 management group along with other support issues.

3. Parks and Rec Class Registration System

We begin this project on 10/15/2009 with joint staff kickoff meeting. Chris and Nick are working full time on this effort as of 11/02/2009. The new web based system will allow citizens to go online to register and pay for all class offerings.

4. Inmate Tracking and Management System

This new development effort was approved last week by the County Commissioners on a 5-0 vote. The system will be written in Admins and remain on the Alpha server. The first kickoff meeting was held with corrections staff on 11/05/2009. Both law enforcement agencies, (LPD , LSO) will participate in the design phase of this project. Quarterly reports will be given to the County Commissioners on the progress of this effort.

5. Vendor Software Support/Selection

Information Services continues to be engaged in a number of efforts to help select or do major upgrades of vendor software packages. LLCHD continues to implement the new medical records system EHS. SNBHIN, Inc., limited participation in the selection of a new behavioral software product that will be utilized by CMHC. LFR is in the planning/implementation stages to deploy TabletPC, the replacement product of EMS Pro. A contract proposal, from iXtend, to upgrade the city's financial system (JDE World) was given to the JDE management team last month. Some, but limited, evolvement with the Permits Plus to Accela Automation project.